

ITAC Meeting

**Thursday, 10/16/2014 6:00pm 2nd Floor Conference Room,
Town Hall Annex**

Agenda

1. Strategic Plan Update:

- a. IT Strategic and operational Projects Underway
- b. IT Skills Training Program Discussion with Personnel have begun
- c. Department Head Meeting to be scheduled Sept./Oct. Timeframe
- d. HelpDesk Policy Doc and IT Liaison Doc

2. CTO Update

- a. Town Network Rebuild Continues. Switches deployed in Town Hall and Annex, Central School, Robbins House and Library, Jarvis House, Central Station, Park Circle Station, Highland Station, Recreation, and DPW, Building Maps being gathered for Wireless Installs
- b. Online Payment Project Update: Credit and Debit Cards are currently in production. ACH Security Encryption Issue solved
- c. Selectmen and School Committee Meeting Management Tool. Novusagenda Pilot with School Committee update.
- d. VOIP Draft RFP received
- e. "Bill Printing and Mailing" Production runs of Water, Excise,
- f. And Real Estate. Parking under review
- g. Data Center Consolidation and AC unit Replacement delayed
- h. School Network Bandwidth Usage tracking testing. Product Evaluation Continues
- i. Cable Advisory Committee meeting with ACMI

3. Electronic Voting Update: Eric Helmuth:

- Update

4. Public Participation